



March 17, 2020

Dear Cal-Am Residents and Guests,

We thank you all for a wonderful 2020 Season! Truly one of the best. The world right now is experiencing something many of us have never been thru with the Coronavirus global pandemic. We are in this together. Our very essence is for you to be safe and healthy. So at this time Cal-Am will comply with directives and best practices from state and federal government and cancel all activities that would bring a large group together. Our demographic is not to be taken lightly, your health is our main concern.

As this is a very fluid time around the world we will provide updates to the new revised government and CDC recommendations as soon as practicable. We truly appreciate your understanding and your continued cooperation through this ever changing situation.

As of March 16, and until further notice, the following amenities are available for your use: Tennis, pickle ball, outdoor sports, exterior bathrooms, laundry facilities, resort lobbies, and the front desk (but we encourage you to call rather than come in person). The following amenities are closed: the activities office, interior rooms (including clubs and crafts), fitness centers, pool and spa, showers, libraries, grills & bars, salons and massage.

For those of you who have purchased tickets for food or entertainment events we are working on proper methods of credit for your account.

We thank you so much for your patience. We are all in this together, with that said we will continue to be available for you. Your Activities Directors are putting together a booklet with things you can do for the next couple of weeks. We live in an amazing world and country. You have chosen a wonderful place to live, and we are going to work hard to suggest things that you can do in this beautiful time of year in Arizona.

We know that many of you will be traveling home soon. We wish you safe travels and look forward already to your return back to us. As Starr Davis, Regional Activities Director, would say, soon we will all be partying on!

Thank you so much, we are grateful for you all.

Cal-Am Properties, Inc.

Marc Franklin

Operations Manager